



BASIC Maintenance Contract

Our Service Promise

24/7 365 days a year
We are there for you!



SERVICES

	Inspection & Preventive Maintenance incl. cleaning of lift machine room, cabin, shaft, pit and doors of all normal build-up of dust and debris	✓
	24 hour breakdown access	✓
	24 hour Entrapment Rescue Service	✓
	Technical Assistance on thorough examinations	✓
	Personalized advice and training	✓
	Callouts <u>during</u> normal office hours	✗
	Callouts <u>outside</u> normal office hours	✗
	Replacement and/or repair of components	✗
	Two-way Communication	✓
	Negligence, misuse and alteration	✗
	Force Majeure	✗
	Decorative elements, aesthetic and others	✗