



COMPREHENSIVE Maintenance Contract

Our Service Promise

24/7 365 days a year
We are there for you!



SERVICES

| | | |
|---|---|---|
|  | Inspection & Preventive Maintenance incl. cleaning of lift machine room, cabin, shaft, pit and doors of all normal build-up of dust and debris | ✓ |
|  | 24 hour breakdown access | ✓ |
|  | 24 hour Entrapment Rescue Service | ✓ |
|  | Technical Assistance on thorough examinations | ✓ |
|  | Personalized advice and training | ✓ |
|  | Callouts <u>during</u> normal office hours | ✓ |
|  | Callouts <u>outside</u> normal office hours | ✗ |
|  | Replacement and/or repair of components | ✓ |
|  | Two-way Communication | ✓ |
|  | Negligence, misuse and alteration | ✗ |
|  | Force Majeure | ✗ |
|  | Decorative elements, aesthetic and others | ✗ |